

# Volunteer Role Profile



Volunteer Role	<b>Retail - Till Volunteer</b>
Volunteer Manager	<b>Volunteering Development Team</b>
Where you will be based	<b>Shop</b>

## Why we want you

Our shops generate income so that we can continue to provide care free of charge to people in our local community. We raise this income through the sale of goods donated to us by members of the public, and in turn promote the purpose of Myton to the people of Warwickshire. The success of any shop is through excellent retail practices and we pride ourselves on our customer services.

## What you will be doing

- Welcoming and assisting customers, providing customer service to the highest standard
- Operating the till and dealing with various types of payment
- Promoting Gift Aid, the Lottery and other Myton incentives
- Maintaining a clean and safe working environment

## The skills you need

- Friendly, positive and enthusiastic
- Passionate about customer service and enjoy interacting with people
- A team player
- Reliable, flexible and dependable
- Respectful of others
- Interested in supporting the work of The Myton Hospices

## What's in it for you

- A chance to develop new skills and experiences to add to your CV
- An opportunity to contribute to the support we offer our patients and their families
- A chance to meet new people in your local community
- Reimbursement of your travel expenses within the boundaries of Coventry & Warwickshire
- Discount at our shops and within our hospice retail stock!